



## Building Health & Safety Measures

We are committed to providing a clean and safe building where you can live comfortably free from worry. In this unprecedented situation, in order to ensure the wellbeing of residents and employees, we have implemented a list of precautionary measures within our building:

**Building Maintenance** – We are assessing maintenance request carefully and may postpone non-emergency requests to abide by physical distancing requirements and limit the number of trades within our communities.

**Maintenance Requests** – Emails, request submission via our building website and phone calls are our preferred methods for you to submit your maintenance requests.

**Laundry Room Protocol** – We offer a 24/7 laundry facility but to maintain physical distancing and keep this shared space clean, we have implemented strict occupancy protocols as posted in the Laundry Room. Please also use the designated washer and dryer to clean your pets' items.

**Pet Wash Station** – Pets should be washed in the designated Pet Wash Station located in the Laundry Room. Pet owners must ensure cleanliness of the station after each use. No personal or pet items should be left behind.

**Cleaning Protocol** – We have increased the cleaning frequency at our building with a focus on high-traffic touch points such as doorknobs, railings, intercom, and elevator buttons. We are using Health Canada approved disinfectants to control risk of harmful bacteria and viruses on common surfaces.

As the situation with COVID-19 continues to evolve, we continue to seek guidance from our local Public Health Office and industry associations in order to best protect our residents, our employees and our neighbours.

Be well,

The Management Team at Winson Estates Ltd.